



happy with your
communications management?



quite sure it couldn't
be any better?

Forum™ 300 telephone exchange

A made-to-measure tool to manage all your communication needs.

If you are self-employed, or an SME with just a few employees, you don't have the same communication management needs as a large business. However, you do want to welcome your contacts appropriately, make sure you don't miss any calls, and make the most of all the functions of modern telephony. In short, you want an effective and professional communication system.

To meet the practical needs of small businesses, Belgacom has developed the Forum™ 300 telephone exchange. Flexible and easy to use, but powerful and very functional, it handles your voice traffic impeccably.

This brochure tells you about the advantages and features of the Forum™ 300 range. We will help you choose the solution best suited to your business and your particular needs.

Forum™ 300 telephone exchange offer:



- a *single solution* for all your voice communication needs
- a *flexible* tool suitable for the needs of *small companies*
- *all the functions* of modern telephony
- ease of *use*
- *remote* configuration and updating

the Forum™ 300 range: complete flexible solutions

Designed for businesses with 3, 4 or 5 users, Forum™ 300 meets all your voice communication needs with a single platform. This high-performance and reliable range is also very practical.

Smooth handling of voice traffic

Whether you are calling a colleague in another office or receiving customer calls, your voice traffic is handled by a modern, multi-functional exchange. You can make and receive calls, put them on hold or transfer them to an internal or external phone from any extension.

With its built-in ISDN technology, Forum™ 300 offers all the usual ISDN services such as external transfer and routing, and can handle two calls simultaneously. The Belgacom Comfort Services (call waiting, call routing, fixed destination call and caller identification or CLIP) are also available. And you can receive a detailed invoice per calling number you have.... So, for example, a clear distinction between private and business calls is possible.

All your internal calls are free. And your constant availability to customers is a plus that is sure to show up in your results.

The efficiency of digital telephony

The advantages of Forum™ 300 can be enjoyed on two digital telephone models. Both are equipped with an intuitive navigation system, making them easy to use.

The Forum™ Phone 310: one line, 16-character screen, 6 pre-programmable keys (call waiting, message, "do not disturb", etc.), recording of your personalized voice messages, etc.

The Forum™ Phone 320: screen with 4 lines of 20 characters each, 16 programmable keys (which you can use as function keys or as shortcuts to other lines or extensions), headphone socket, monitoring of all telephones/lines with red LED indicators for line availability (free/busy), etc.

Sophisticated messaging

Last-minute reservations, cancellation of an appointment, urgent messages: the optional Voice Mail card guarantees that you never miss a call. It gives simultaneous access to two callers and has a 2-hour (120-minute) memory for recording messages. It also features programmable day/night modes, multiple call groups and a built-in answer-phone. You can even listen to your messages and configure your voice mailbox remotely, for example from your cell phone.

Keeping track of your phone use

Would you like to keep track of your phone use and its costs? With Forum™ 300, you will receive full details of all calls made by each user.

The comfort of a reliable service

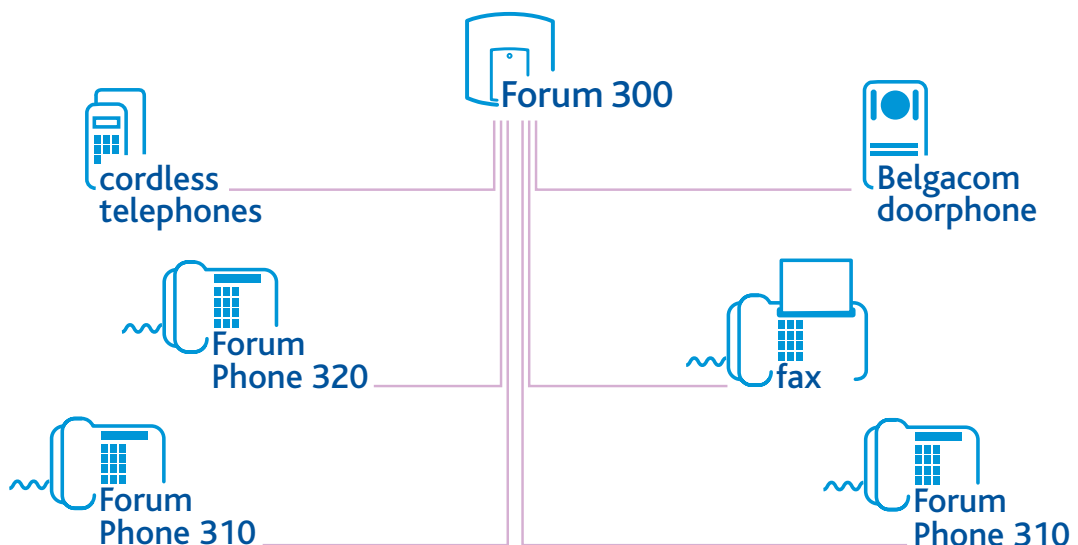
To make things easier for you, Belgacom will take care of the complete installation of your system. The Forum™ 300 is available for sale or lease. If you decide to lease, technical assistance is automatically included in the charges. If you buy, this maintenance service is optional. It provides rapid assistance for technical problems to guarantee your constant availability.

Remote configuration and updating

The Forum™ 300 can be configured remotely. Wherever you are, you can reach your exchange easily using a standard browser and an IP address. Our help desk can also download the most recent software onto your exchange to let you benefit from all the latest developments, without the need for a technician.

Practical modularity

As well as the Forum™ phones, you can also connect other types of equipment as necessary. The Forum™ 300 is designed to take 6 connections in all: 3 digital connections (for Forum™ Phone 310/320 telephones) and 3 analog connections for other equipment such as analog phones (e.g. Maestro™ 2050), portable phones (e.g. Twist™ 505), fax machine or Belgacom Doorphone. So you have a complete solution, functional and made-to-measure.



Forum™ Phones 310 and 320

Forum™ digital telephones combine convenience, functionality and ease of use. Your telephone keys are all you need to manage your calls effectively and project an image of efficiency and professionalism.



Forum™ Phone 310



Forum™ Phone 320

Complete

Automatic redial, call waiting, transfer, routing, conference calls, etc. the telephones have all the practical features you need in your daily contacts. A built-in loudspeaker means you can use them in hands-free mode. The Forum™ Phones 310 and 320 can also be used with headphones and a VISTA amplifier (see the Belgacom "Telephone Headphones" range).

Efficient

The function keys - pre-programmed on the Forum™ Phone 310, programmable on the Forum™ Phone 320 - are easy to use and will save you time. They connect you at a single touch with the function required or a specific line or extension.



Informative

From your telephone, you can access a shared directory of 200 names. Each phone also has a personal directory of 50 names. When you receive a call, your screen displays the identity of the caller before you pick up the phone. It also indicates the presence of a message in your voicemail box.

Made-to-measure

For even greater convenience, each phone can be used with a number of individual settings. You can choose your language, adjust the volume of the ring, the receiver or the loudspeaker, and adjust the contrast settings of the screen. In short, you can adapt your telephone to your needs.

telephone technical specifications:

	Forum™ Phone 310 	Forum™ Phone 320 
CHARACTERISTICS		
SCREEN - Number of lines - Number of characters per line - Alphanumeric - Contrast settings	1 16 • •	4 20 • •
KEYS - Number of preprogrammed keys - Programmable keys - Basic navigation via 4 keys	3 (with LED) - 3 (without LED)	6 (with LED) 16 with LED •
INFORMATION - "Calls made" list (with date and time) - "Calls received" list (with date and time) - "Calls missed" list - Telephone directory with personal numbers - Telephone directory with shared numbers	5 50 200	10 10 10 50 200
FUNCTIONS - Call waiting indicator - Incoming caller identification - Automatic redial - Reception/forwarding of calls via a pager - Conference - Park (put a call on hold and take it from another phone) - Hold - Routing - Pick-up (answer a call coming in on another phone) - Do not disturb - Day/Night mode	• • • • • • • • • • • •	• • • • • • • • • • • •
ACOUSTIC SETTINGS - Ring volume - Receiver volume - Loudspeaker volume - Headphone volume (jack) (with amplifier) - Choice of language - Key sound - Ring tune	• • hands free/silent • • 1 standard + 7 rhythms	• • hands free/silent • • • 1 standard + 7 rhythms

Forum™ 300 technical specifications:

CAPACITY	1x ISDN BRA, 3 digital extensions (2 lines), 3 a/b analog extensions, one Ethernet port
PLUG-IN CARD (optional)	Voice Mail (120 min.)
ELECTRICAL CHARACTERISTICS	230 V, 300 mA
WEIGHT	Forum 300: 1675g - ForumPhone 310: 885g - ForumPhone 320: 885g
DIMENSIONS (LxWxH)	Forum 300 : 353 x 263 x 89 mm Forum Phone 310: 192 x 175 x 150 mm Forum Phone 320: 192 x 175 x 150 mm
SYSTEM MANAGEMENT	Local or remote programming via a browser using the built-in HTTP server Configuration backup Local downloading of software via Ethernet Remote downloading of software
PHYSICAL INTERFACES	3 a/b extensions, general ring, 3 digital extensions, external MoH (Music On Hold) 5mm audio jack, 2 external relays 1 ISDN RJ45, LAN RJ45
VOICE FUNCTIONS	ISDN technology, 6 internal telephones Forum Phone 310/320 for centralized call management, Installation by Belgacom Free internal calls and transfers ADSL-compatible Available for lease (3 years) or purchase

you enjoy every convenience

- No need for special cabling to connect the terminals: 2-core wire
- Monitoring of all telephones and lines on the Forum Phone 320
- Option for identifying incoming calls by number (acoustic distinction)
- Shared telephone directory (200 abbreviated numbers)
- Telephone directory on each internal phone (10 abbreviated numbers)
- CLIP & CNIP on the Forum Phone 310/320
- Loudspeaker call system on Forum Phone 310/320
- Individual number per phone possible
- Track costs by call number
- Call transfer and routing
- List of incoming calls whether answered or not
- Record of outgoing calls
- Automatic redial on busy line
- Call restriction
- "Follow Me" function
- Remote programming
- Day/night/week-end programming
- Appointment reminder
- Individual voicemail box for each phone, which can be remotely accessed and changed
- Monitoring and recording of pre-recorded messages (f.ex Welcome messages)
- Interactive menu available (with the Voice Mail card) for contacting the right person or service without knowing the direct number
- Hold music: bleep/silence or connector for an external source
- Etc.

your benefits with an ISDN-2 line or TWIN™

- 2 simultaneous calls
- Number display
- Comfort Services (Call Routing, Three-way conversation, Call waiting signal)
- 2 different phone numbers (e.g. business/private or tel./fax)
- 6 additional numbers available
- Faster Internet connection than with a traditional line

FORUM™ 300 itemlist

900 294 85 Forum™ 300 main system
900 294 81 Forum™ 300 + 1 Forum Phone 320
900 294 83 Forum™ 300 - Forum Phone 310

900 294 80 Forum™ 300 - Forum Phone 320
900 294 82 Forum™ 300 VoiceMail

Forum™ 300 telephone exchange

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More info

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